

Annexure C

Complaints against SBI-SG Global Securities Services Pvt. Ltd. (DP)

Data for the Month ending March 2023 -

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		0
2	SEBI (SCORES)	0	0	0	0	0		0
3	Depositories	0	0	0	0	0		0
4	Other Sources (if any)	0	0	0	0	0		0
5	Grand Total	0	0	0	0	0		0

Trend of monthly disposal of complaints for the Financial Year

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April 2022	0	0	0	0
2	May 2022	0	0	0	0
3	Jun 2022	0	0	0	0
4	Jul 2022	0	0	0	0
5	Aug 2022	0	0	0	0
6	Sep 2022	0	0	0	0
7	Oct 2022	0	0	0	0

SBI-SG Global Securities Services Pvt. Ltd.

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GST No. : 27AAMCS4727R1ZF



8	Nov 2022	0	0	0	0
9	Dec 2022	0	0	0	0
10	Jan 2023	0	0	0	0
11	Feb 2023	0	0	0	0
12	Mar 2023	0	0	0	0
	Grand Total	0	0	0	0

*Should include complaints of previous months resolved in the current month, if any

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of Annual (FY) disposal of complaints (For 3 years on rolling basis):-

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2020-21	0	0	0	0
2	2021-22	0	0	0	0
3	2022-23	0	0	0	0
	Grand Total	0	0	0	0

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